

Scan to download!

Android



iOS



# PARENT APP

TUTORIAL FOR PARENTS

## Getting Started!

- 1 Get your login credentials! Request them from your school's Transportation Department.
- 2 Download TripSparks' Free Parent App.
- 3 Once you have successfully logged in you're ready to track your child's bus in real-time!

You have two ways of doing this:

- 1 Through our Parent App in "Map View".
- 2 Or in our Web Portal: Go to [www.viafy.com](http://www.viafy.com) and click on "Parent Login". Enter your credentials.

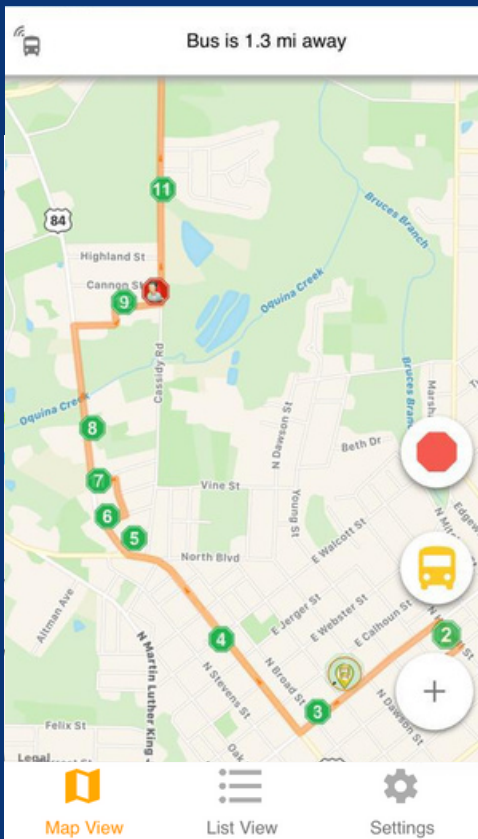
## How to Use the App

### Map View:

Track in real-time your child's bus location at all times!

### List View:

View your child's route and what stop the bus is currently at.




Go to my stop

Go to my bus

Open menu

### Bus Stop and Expected Time

4	10:21 AM
5	10:29 AM
6	10:34 AM
7	10:40 AM
8	10:45 AM
9	10:46 AM
	10:47 AM My Stop:
11	10:48 AM
12	10:49 AM
13	10:50 AM
14	10:52 AM

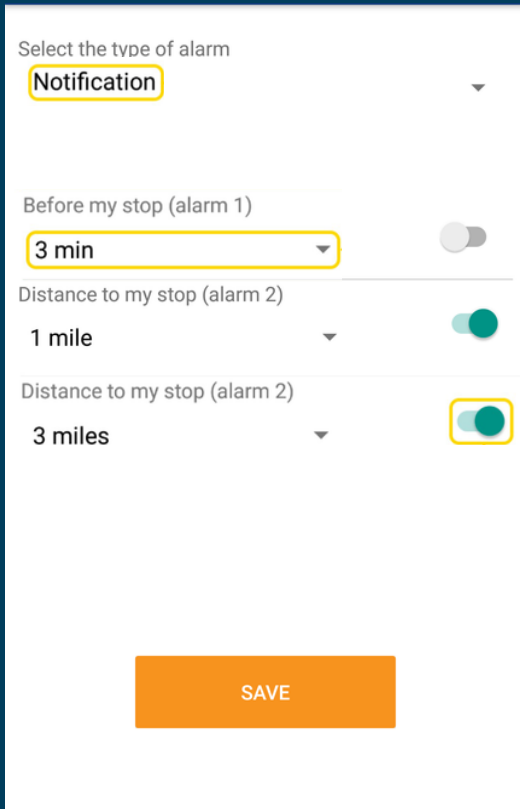
Map View | List View | Settings

## Alarms & Notifications

Set time and distance alarms to receive automatic notifications or emails when the bus is arriving at your stop.

## Push Notifications

Stay up-to-date with important messages and notifications sent by the School District through the App.



Select the type of alarm  
**Notification**

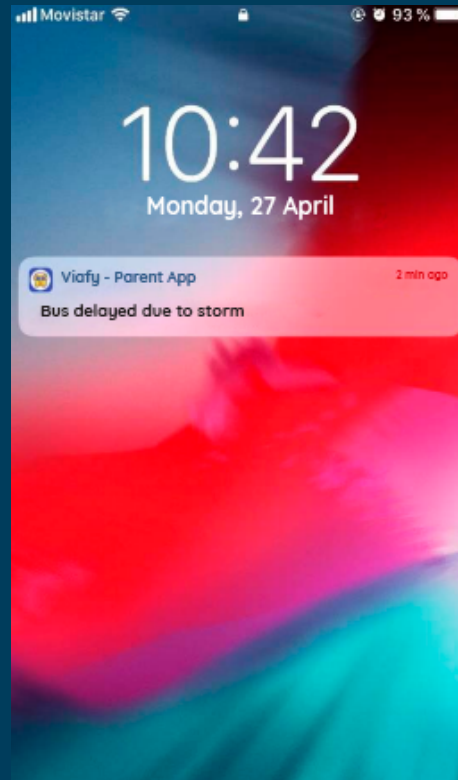
Before my stop (alarm 1)  
3 min

Distance to my stop (alarm 2)  
1 mile

Distance to my stop (alarm 2)  
3 miles

SAVE

Select if you want to receive alarms by email or through in-app notifications.



Push Notifications will pop even if the app is closed.

## How do I report a problem?

**Are your kids assigned to the wrong bus or route?  
Contact the District's Transportation Department!**

**You haven't received your login credentials yet?**

For security purposes, the District's Transportation Department will send them directly to your email.  
Contact them for more information.

